



# REGULATORY & OPERATIONAL SUPPORT

Building a culture of quality and efficiency.

- ✓ Standardized processes
- ✓ Supported, knowledgeable workforce
- ✓ Operational excellence
- ✓ Risk reduction

Regulatory and Operational Support (ROS) provides integrated strategies and resources across cultivation, manufacturing, and quality systems in any operation.

Through a multifaceted and interdisciplinary approach, ROS provides guidance and support resources to strengthen internal processes and facilitate alignment between key process owners and stakeholders. Using tools designed for increasing transparency and cooperation between operations, quality and management, ROS services work to create and maintain a quality culture, with a key outcome of business excellence.

Standard Operating Procedures (SOPs) are fundamental instructions to any production facility. Our ROS experts work directly with clients to select the necessary SOPs for each unique business scope and regulatory environment. SOPs can be customized to suit specific needs. Support is provided to integrate SOPs at a functional department level, whether cultivation, pick/pack or other functional practices.

The risk assessment and mitigation system assists with risk identification and audit preparedness. Action plans are customized for each facility and challenge which enables future independent improvements via quality management.

This is how we help achieve quality, not as a concept, but as a practice.



## DELIVERABLES

- Holistic Operational Integration
- Food Safety System
- Standard Operating Procedures (SOPs)
- Tiered GMP Quality System
- Document Management System
- Sample Organizational Structure
- Cross-functional Teams
- Risk Assessment and Mitigation System
- Root Cause Analysis
- Product Manufacturing and Safety Standards
- Training Standards

